

## AGENCY APPOINTMENT

**DATE:** \_\_\_\_\_, **20**\_\_\_\_

**CUSTOMER DETAILS (Account Holder):**

FIRST NAME	LAST NAME		
ADDRESS	CITY	POSTAL CODE	
RELIANCE ACCOUNT NO.	TELEPHONE NUMBER (OPTIONAL)		

**AGENT DETAILS (New Supplier):**

AGENT'S LEGAL NAME		
ADDRESS	CITY	POSTAL CODE
PREFERRED METHOD TO RECEIVE LETTER OF CONFIRMATION		
EMAIL _____ or FAX _____		

**\* The Agent above is not in any way affiliated with Reliance Home Comfort, any government agency or any utility.**

1. Account Holder above has a water heater rental account with Reliance Home Comfort and the information contained in the Customer Details section above is as it appears on the Reliance Home Comfort bill associated with that account.
2. Account Holder has entered into a new water heater rental or sales agreement and received a copy of such agreement on \_\_\_\_\_, **20**\_\_\_\_ (i.e. when did you buy or rent your new water heater?)
3. Account Holder appoints New Supplier as Account Holder's agent and authorizes New Supplier to act for and on Account Holder's behalf for the purposes of terminating the Account Holder's current water heater rental arrangement with Reliance Home Comfort and for returning of the Account Holder's current rental water heater.
4. This appointment is effective as at the date first set out above and is to remain in effect until the Account Holder revokes such appointment by providing notice to New Supplier or otherwise provides notification to New Supplier that the Account Holder wishes to terminate his/her new water heater rental or sales agreement including pursuant to the Account Holder's rights as protected by the *Consumer Protection Act, 2002*.
5. This appointment shall be governed by the laws of Ontario.
6. This appointment of New Supplier as the Account Holder's agent is subject to New Supplier providing Reliance Home Comfort with a complete, legible copy of this appointment within seven (7) days of the earlier of the signing of this appointment or the new water heater or sales agreement referred to above.

CUSTOMER SIGNATURE	SIGNATURE OF AGENT/PERSON SIGNING ON BEHALF OF AGENT
	NAME OF PERSON SIGNING ON BEHALF OF AGENT (IF DIFFERENT THAN AGENT):
DATE OF SIGNATURE:	DATE OF SIGNATURE:

This form may be submitted to Reliance Home Comfort by:

Email: [whreturns@reliancecomfort.com](mailto:whreturns@reliancecomfort.com) or Fax: 1-855-324-4324

or Mail: Agency Agreement to Reliance Home Comfort, 600 Jamieson Parkway, Unit 4, Cambridge ON N3C 0A6