



Heating, cooling, plumbing and electrical protection plans for every homeowner.

What's included! What's excluded! Visit reliancehomecomfort.com/cpp for a full list of coverage

PLUMBING

INCLUSIONS

Hot and cold water pipes
 Drainage pipes inside the home[†]
 Faucet repair [‡]
 Mechanical pop-up stoppers [‡]
 Piping repairs to your humidifier, dishwasher and refrigerator
 Outside hose bibs
 Blocked toilets, sinks, and showers
 Moving parts within the toilet tank
 Toilet flange repair [‡]
 Diagnosis of below grade waste drains
 Primer line to laundry tub
 Mixing valves
 Humidifier valves
 Inspection and repair of backwater valves [‡]
 Repair of shut-off valves

EXCLUSIONS

Faucet replacement
 Repair or replacement of fixtures (i.e. toilets) or appliances (i.e. dishwashers)
 New fixture installation
 Boilers, radiators and associated piping and valves
 Swimming pools, hot tubs, radiant in-floor heating
 Clearing of blockages in below grade drains
 Municipal water service issues
 Circulating pumps
 Check valves, backflow preventors, sump pumps
 Pipe replacement required due to poor design
 Replacement of galvanized, lead, cast iron or non-pex piping
 Pipes upstream from main water incoming valve
 Irrigation systems
 Repairs required caused by faulty fixtures or equipment

HEATING

INCLUSIONS

Aqua stat controls
 Automatic gas control valves
 Automatic vent damper/motor
 Blower/component
 Condensate pump
 Door switch
 Electric ignition system
 Fan and limit controls
 Fan motor
 Flame spreader
 Flow switch
 Furnace low voltage circuit fuse

Gas burner and orifices
 Gas regulator
 Heating circuit transformer
 Pilot burner
 Power burner motor
 Pulley and belt
 Relay
 Roll out switch
 Summer/winter switch
 Thermocouple/generator
 Thermostat (except Wi-Fi enabled)
 Vent system pressure switch
 Ventor motor assembly

EXCLUSIONS

Heat exchanger
 Heating coil (air handler)
 Heating sections (boiler)
 Boiler heat distribution system (i.e. piping, radiator, valves)Firebox/combustion chamber
 Wi-Fi enabled thermostats
 Furnace filters
 Low and high water cut-off valves
 Circulating pumps
 Zone valves
 Parts added on to accommodate ancillary equipment
 Replacement of complete heating unit

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*Plus applicable taxes. †Subject to standard terms and conditions. Subject to excluded components. ‡ Not included in PPP, reg price 14.99 per month [™] "Reliance", and the Reliance Home Comfort logo are trademarks of Reliance Comfort Limited Partnership.

COOLING

INCLUSIONS

Add-on fan centres
 Capacitor
 Line components
 Internal copper tubing
 Low ambient temperature sensor
 Add-on indoor fan relay

Cooling contactor/relay
 Evaporator coil
 Internal electrical wiring
 Condenser fan motor
 Thermostat
 Fan blade

EXCLUSIONS

Compressor and condenser coil replacement
 Repairs required within the furnace or air handler

ELECTRICAL

INCLUSIONS

Switches
 Outlets
 Interior wiring
 Components within the electrical panels
 Components within sub panels
 Receptacles
 Pot light repairs

Fluorescent fixture repair
 Cover plates (basic)
 Repair to ground fault circuit interrupters
 USB charging receptacles
 Humidity switches
 Range/dryer outlets
 Door bell system repair

EXCLUSIONS

Repairs related directly to obsolete wiring systems (e.g. knob & tube wiring)
 Repairs necessary resulting from unqualified work
 Aluminum wiring
 Electrical permits
 Ceiling fans
 Circuit overloading
 Direct current wiring or components

Garage door openers
 Central vacuum systems
 Inadequate wiring capacity
 Intercoms & alarm systems
 Power failure or damage caused by power surges
 Remote controls
 Electrical appliances